

Return Merchandise System (RMS)

The rise of electronic retailing, the increase in catalog purchases, and home shopping TV have caused a noticeable growth in returned merchandise.

The Return Merchandise System (RMS) transforms the handling of product returns as a costly nuisance into a profitable process for the mailing and logistics sectors.

RMS - Overview

- Automates activities associated with the handling of returned merchandise
- Offers a variety of configuration options and multiple levels of automation
- Ensures all types of mail or product returns are processed according to client needs
- Gathers and processes all data pertinent to returns

RMS - Characteristics

- Allows the handling of merchandise with minimal intervention
- Utilizes proven technologies in the areas of weighing, image capturing technology, and sorting
- Uses images to allow the processing of returns without the operator touching the mailpiece
- Offers built-in tools to calculate postage, collect and transmit tracking data, sort merchandise, and print reports

Benefits

RMS is a *reverse logistics* system solution applying the latest technology that gives our clients an opportunity to build a competitive advantage by handling return products efficiently, accurately, and, as a consequence, profitably. The system enhances relationships with consumers and supply chain partners and is a source of significant cost savings. RMS can even function as a profit center.

Additional Benefits:

- Reduces process cycle time
- Provides management and accounting reports
- Tracks and traces accountable products
- Dispatch ready and sorted according to client needs
- Verifies and collects postage due

Return Merchandise System - Making Money In Reverse

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